

# Edinburgh City Council

## Edinburgh City Council – Case Study

### Company Profile

Based in Scotland's capital city, the Edinburgh City Council provides a range of public services to over 444,000 citizens and promotes the city worldwide.

### Business Needs

Edinburgh City Council's transportation department required a solution to help them comply with the manual handling regulations. As they have a key focus on efficiency and cost savings, the chosen solution required to be focused on injury reduction and be able to automate the whole process by having effective management reporting.

### Solution

After reviewing a number of solutions, the Learnsafe manual handling module was chosen due to its interactivity, meaningful content and engaging user interface. This was rolled out to the staff within four weeks, and the completion rates were above 95%.



### Benefits

Edinburgh City Council have benefited from a 70% cost saving compared with the previous manual system.

Health and Safety Manager- Alastair Ledbetter remarked:

*"The online training is very easy to use and has enabled us to train a significant amount of people in a short time sale whilst saving time and cost."*