

# National Express

## National Express – Case Study

### Company Profile

National Express Group is a leading transport provider delivering services in the UK, North America and Spain. In the UK they run the largest single area bus network outside of London carrying more than 12 million passengers each year to around 1,200 destinations.

### Business Needs

National Express required a solution that would provide them with an interactive training solution to cover their fire safety training requirements for their home workers. The solution had to be able to integrate into their existing internal Health and Safety Management system, and be fully hosted to allow home workers to access the training via the internet.

### Solution

ICS Safety created an interface which enables the training records to be passed from Learnsafe into National Express's internal safety management system. Since there was a tight timeline, Learnsafe had National Express up and running with the solution.



### Benefits

National Express's home workers were trained quickly and effectively and all of the training records were automatically transferred to their internal health and safety management system via a web based interface. This saved time and cost, by not having their employees take time off to attend a half a day off-site training course.