

Wales & West Utilities

Wales & West Utilities – Case Study

Company Profile

Wales & West Utilities is a regulated gas distribution business with around 34,000km of gas distribution pipelines covering Wales and the South West of England. The company covers 1/6th of the UK with a catchment population area of 7.4m.

Business Needs

Wales & West Utilities required a solution to automate their existing manual health and safety training activities. A combination of budgetary pressures and an increasingly regulated environment meant that they had to reduce costs and at the same time improve compliance.

Solution

Wales & West Utilities purchased the complete LearnSAFE system, which included DSE, Manual Handling, Fire Safety, Driver Safety, Stress and Managing Safely. There was a requirement to customise the DSE package to take into account requirements such as VDU users who operate them from vehicles, and this was built into the package for them.



Benefits

The industry Wales & West Utilities operates in is a highly regulated environment where profitability is subject to strict cost efficiencies. The unique LearnSAFE system is projected to make a six figure cost saving, and improve compliance and reduce injuries.

Steve Hutchins, Group Health and Safety Manager commented:

"The feedback from staff has been very good and the reporting makes the management of the training and risk assessment records very easy. The system has strong management reporting which enables us to report progress to senior managers across all of our sites."